

ANNUAL REPORT 1989

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Designed and Printed by
TRIUMPH PRESS

THEY NEED CHRIST

There are people hurting in the world out there.
There are children crying and no one to care.
And they'll go on hurting in the world out there,
And they'll go on dying, drowning in despair,
And they'll go on crying, that's unless we care!

They need you, they need me, they need Christ.

There are people living who would rather die.
And their Christian neighbours simply pass them by!
There are people sitting by a silent 'phone,
People cold and hungry, people left alone,
Suicides for reasons that remain unknown.

They need you, they need me, they need Christ.

There's the prostitute, and there's the pris'ner too
There's the Skidrow fella who won't look at you.
The compulsive gambler dreaming of his yacht,
And the lad that's stealing just to get his 'shot,'
And the girl that's pregnant and pretends she's not.

They need you, they need me, they need Christ.

There are runaways who want a place to go.
There are alcoholics who don't seem to know
There are Godless people who have lost their way,
And they need God's love but they're afraid to say.
If we close our eyes perhaps they'll go away

Without you, without me, without Christ.

John Gowans



The Salvation Army
Territorial Headquarters
Canada and Bermuda
20 Salvation Square
(P.O. Box 4021, Postal Station A)
Toronto, Ontario M5W 2B1
Telephone: (416) 598-2071
Office of the Commissioner

"GOD BLESS YOU INDEED", SAYS RETIRING NATIONAL LEADER

That amalgam of "heart to God and hand to man" called The Salvation Army again received a massive vote of confidence from Canadians nationwide in 1989. Not only with complimentary words, but with practical help and generous financial support, the people of Canada said to us, "We trust you to do the job. We believe in you. We'll put our shoulder to your wheel".

To me is given the honour and pleasure of expressing deep gratitude to all who read this report for your support and trust. We do not take it lightly. We do not take it for granted. To be honest, we know how far short we fall in accomplishing all we should be doing compared with the volume of need.

But your encouragement and strong support spur us to go on exerting heart, mind and muscle in what we know to be a never-ending battle, a battle brilliantly summed up by the Hon. R. James Balfour when speaking about The Salvation Army in the Senate on December 12, 1989. He said: "Its mandate is to do whatever it can to alleviate distress in the twilight zones of life. Its mission continues to be the discovery and bringing in those who are 'out' - out of faith, out of hope, out of health, out of money, out of employment, out of friends, out of motivation, and out of sorts with life itself".

The Hon. James Balfour understands us very well. What we understand is that none of these goals would be remotely feasible unless we had generous donors and an army of warm-hearted helpers, advisory organization members and Red Shield Appeal workers to toil for the glory of God and the healing of their fellow men.

This is the last occasion I have to express my gratitude to you, for my wife and I retire from active service on June 1. But my appreciation comes from a heart strangely warmed by having seen for nearly six years what you mean to the Army.

God bless you indeed.

Yours sincerely,

(Will Pratt)
COMMISSIONER



William Booth
Founder

Eva Burrows
General

Will Pratt
Territorial Commander



The Salvation Army

Territorial Headquarters
Canada and Bermuda

20 Salvation Square
(P.O. Box 4021, Postal Station A)
Toronto, Ontario M5W 2B1
Telephone: (416) 598-2071
FAX (416) 598-5063
Telex 06 218 246

"Have you read The War Cry?"

Dear Friends:

For an organization like The Salvation Army that has been doing something for needy Canadians since 1882, every year produces a significant anniversary of some sort.

The year 1990 marks the 100th anniversary of the formation of The Salvation Army's Men's Social Services Department in Canada, a work begun in England in 1888, by the Army's founder, General William Booth.

It is only natural, even respectful, to reminisce now and then on the social conditions that existed 100 years ago, and honour the commitment of our predecessors. However, present-day problems and conditions demand present-day action, and our prime responsibility is to the here and now.

As The Salvation Army's National Red Shield Campaign Director, I am pleased to report that the Army and its work continues to share the confidence and financial support of a very generous public. This support is broad-based, geographically distributed and comes from all levels of society. Not coincidentally, The Salvation Army's social assistance programs are also broad-based, geographically distributed, and serve all social levels.

The Salvation Army in Hamilton has been privileged to have the support of a very generous population for many years and again we express our appreciation to the thousands who continue to support us, as well as the hundreds who serve on our boards and committees offering their advice and guidance in all facets of Army service.

On behalf of all those we serve, we pledge to continue to do our very best to see that the funds you have entrusted to us reaches those of your neighbours for whom it was donated.

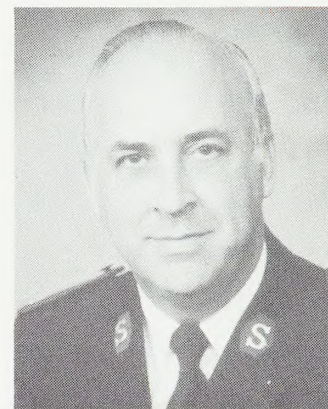
May God bless you.

Howard Moore
Lieut.-Colonel
NATIONAL CAMPAIGN DIRECTOR

William Booth
Founder

Eva Burrows
General

Will Pratt
Territorial Commander



The Salvation Army

**Ontario South
Divisional Headquarters**

140 York Blvd.
Hamilton, Ontario
L8R 3L2
Telephone (416) 521-1660

April 1990

Dear Friends:

Each Annual Report reveals something of the magnitude of the work of The Salvation Army in the Greater Hamilton area during the past year.

While the statistics are impressive, they do not touch the spirit of compassion, dedication and total commitment in the lives of those who render this service with 'heart to God and hand to man'.

We are so grateful to the many innumerable friends who give as kindly counsel, generous giving, unfailing support and interest. Your gift of confidence to The Salvation Army provides the necessary incentive to Salvationists to continue to minister to the needs of the community providing spiritually and socially to those in need. This is our continuing mission!

Your support, prayers and practical help will enable us to continue this service.

May God's blessing be yours in abundance.

Sincerely yours,

Clyde Moore,
Major,
Divisional Commander

CM:bu

William Booth
Founder

Eva Burrows
General

Will Pratt
Territorial Commander

Clyde Moore
Divisional Commander



THE SALVATION ARMY

Public Relations Department

340 YORK BLVD
HAMILTON, ONTARIO L8R 3L2
Telephone (416) 521-1660

Hamilton Advisory Board
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Dear Friends:

It gives me great pleasure to present to you the 1989 Annual Report of the Salvation Army.

It is quite impossible to inform you of everything we accomplished during 1989 in the few pages of this book. However, we trust you will find it interesting and informative.

Our appreciation is extended to those who helped to make this report possible; the Red Shield Appeal Committee; the Advisory Board; the News Media; the Office Staff; Canvassers, Donors and many others.

Thank you and God bless you.

Yours sincerely

Anthony R. Barry
Major
Public Relations Director

William Booth
Founder

Eva Burrows
General

Will Pratt
Technical Commander



February 20, 1990

TO THE CITIZENS OF HAMILTON-WENTWORTH
AND BURLINGTON:

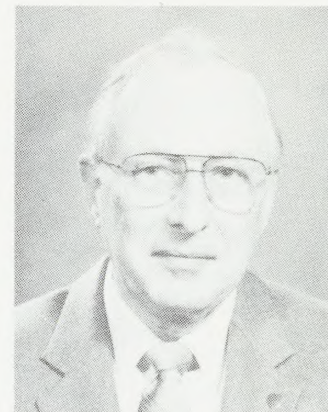
It is my privilege and responsibility to express the heartfelt thanks of our community for the tremendous contribution The Salvation Army makes to the fulfilment of our citizens lives. It would be difficult to enumerate all of the myriad ways in which it is freely given and the numerous lives that have been changed or renewed.

The recent Salvation Army Territorial (meaning Canada and Bermuda) Conference of Advisory Organizations had as its theme "Making the Difference". All who provide, support, or receive it from The Salvation Army surely know the truth of this theme. Thousands of citizens canvass for us and thousands more receive assistance in their time of need, whether it be food, clothing, shelter or spiritual counselling.

The members of the Hamilton Advisory Board are privileged to share their talents and knowledge in assisting the Army in its service of "Making the Difference".

Yours truly,

William A. H. Filler,
P.Eng., FEIC, OSM
Chairman, Hamilton Advisory Board





THE CORPS

The basic unit in The Salvation Army's worldwide program is the Corps. It is the church home for many people. Here, a family, a boy or a girl finds hope and encouragement to face the diversified issues of life. It's a busy, happy place; a fellowship, hobby, social and recreational center. Most of all it's a place of worship, where one can find the "Inner Man."

The Greater Ontario South Division has 21 Corps, the most recent being established is the Laotian Corps. At every location the format of the services is simple, free from much litany, understood by the common man, the foundation being the Word of God, the Bible.

Through the many services of The Salvation Army, the primary mission is the bringing of men and women, boys and girls into a right relationship with his God and fellow man.

List of Corps in Greater Ontario South Division:

Acton	Dunnville	Orangeville
Argyle	Guelph	Paris
Brantford	Hamilton Temple	Simcoe
Burlington	Kitchener	Six Nations
Cambridge	Laotian Corps	Stoney Creek
Cambridge North	Listowel	Westmount
Dundas	Mount Hamilton	Wingham



FAMILY SERVICES

The needs of people are daily before the workers of our Family Services. The number of people seeking help is ever increasing. It may be a temporary need for food, clothing, furniture or assistance with a specific family problem. Whatever the need, the "helping hand" is readily extended.

At Christmas time provision is made so that families are able to enjoy a full course, old-fashioned Christmas Dinner. Toys for each child are received from our Christmas Toy depot. Donations received from such efforts as the "Tree of Hope", Stelco Union Appeal, the Annual Letter Appeal and the Christmas Kettles, not only help us at Christmas time, but enable us to have funds for our year round services.

Once again this year, we were able to distribute approximately 4,100 coats through the "Share the Warmth" campaign done by a local radio station.



*" . . . People cold and hungry . . .
They need you, they need me, they need Christ."*



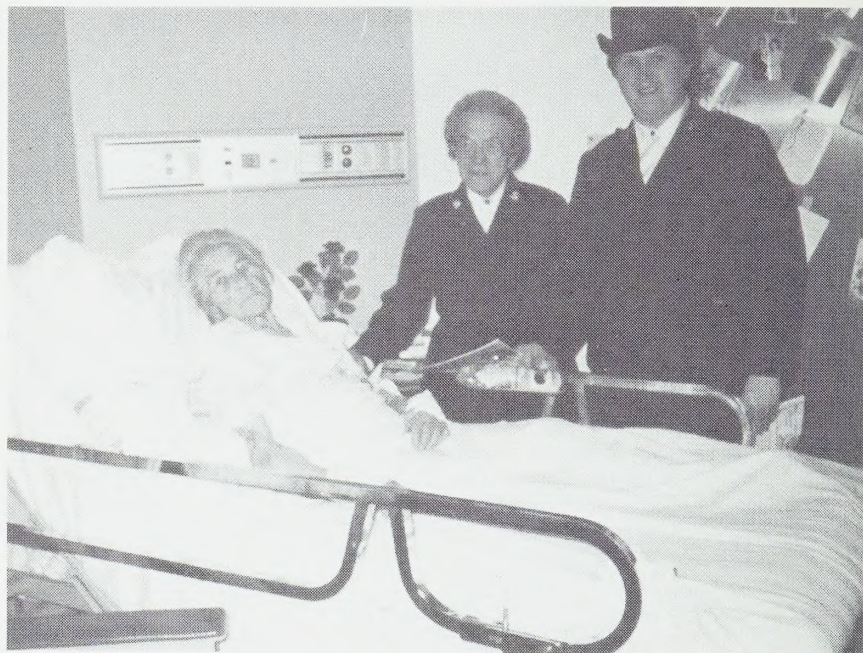
LEAGUE OF MERCY

Beautiful grounds, impressive buildings, people, attractive rooms, nutritional food, friendly staff, activities — sounds heavenly! However, one only has to visit a hospital, nursing home or Senior Citizen's Residence to realize that there are many lonely persons there.

It is here that the League of Mercy worker finds an avenue of service. It may be the writing of a letter, reading a newspaper article, shopping, just a chat, whatever, week after week these dedicated workers try to ease the problems confronted by the senior citizen or hospital patient.

Every week good Christian reading material is left with those who wish to receive it. At Christmas time a visit, a small gift or treat are always a welcome sight to those shut in or alone.

The warm handshake, friendly smile and listening ear are rewarded by the resident saying, "I'm so glad you came."



*"... There are people sitting by a silent phone.
They need you, they need me, they need Christ."*



CHARLES C. LAWSON LODGE

Major Thelma Richardson sends us this report:

“Being part of the community at large is the goal to which the residents of Lawson Lodge aspire. During the past year, two more of the Lawson Lodge family reached their goals as they moved out into a more independent way of life. These two gentlemen, joined by another who previously resided in a much larger institutional setting, are now experiencing the joy and satisfaction of doing for themselves as they, still with support and supervision, have become responsible residents of a quiet neighbourhood.

Lawson Lodge has this past year continued to service the needs of the developmentally delayed adults from the community and institutions. Every effort is made to foster a sense of worth and a sense of importance to the residents as challenging programs are devised to maximize their potential and give exposure to new life's experiences.

Many firsts were experienced by several residents in various fields; the first real job, the first move from an assessment program to a workshop, the first time flying as three residents holidayed in Bermuda, the first time Blue Jays' game, the first tenting experience to name a few.

We continue to keep before each resident the belief that they are worthwhile, that they can do something with their lives thus seeing the light of hope begin to burn and our trust in them communicates warm sensations of confidence and faith. Life is worth living!”



*“ . . . They'll go on hurting . . . that's unless we care.
They need you, they need me, they need Christ.”*



CAMP SELKIRK

Youthful Musicians, Scouts, Guides, Cubs, Brownies, underprivileged children — what do they have in common? — A need for space, instruction, guidance, fun, food and friendship.

Where do they find it? — Every summer, week after week young people come to The Salvation Army camps across Canada. Camp Selkirk is no exception. Here, under the watchful eye of counsellors, everyone enjoyed all the pleasures associated with camping for the summer of 1989. One cannot measure the happiness one week brings to the lives of so many children.

Women's Groups and Men's Fellowship Groups are also found at Camp Selkirk.

It is hoped that all who come will sense the love of God through our caring and the sharing of His Word.



*... There are children who are crying with no one to care.
They need you, they need me, they need Christ."*

SENIOR CITIZENS

Family grown up, involved with their own family and affairs;
Old age has come; Alone — Where does one go to feel less of
a burden?

The A. R. Goudie Eventide Home in Kitchener is home to 79
senior citizens. Here they have the privacy of their own
rooms, and a certain amount of independence; eat carefully
prepared meals; share each other's company; have twenty-
four-hour supervision; and monitored health care.

Each resident has the option of participating in the various
activities provided, such as films, crafts and entertainment.
They can also take advantage of the "Beauty Parlour."

A friendly staff is on hand to attend to the needs of the
elderly and a beautiful chapel offers them the opportunity for
spiritual enrichment.



*" . . . People left alone . . .
They need you, they need me, they need Christ."*



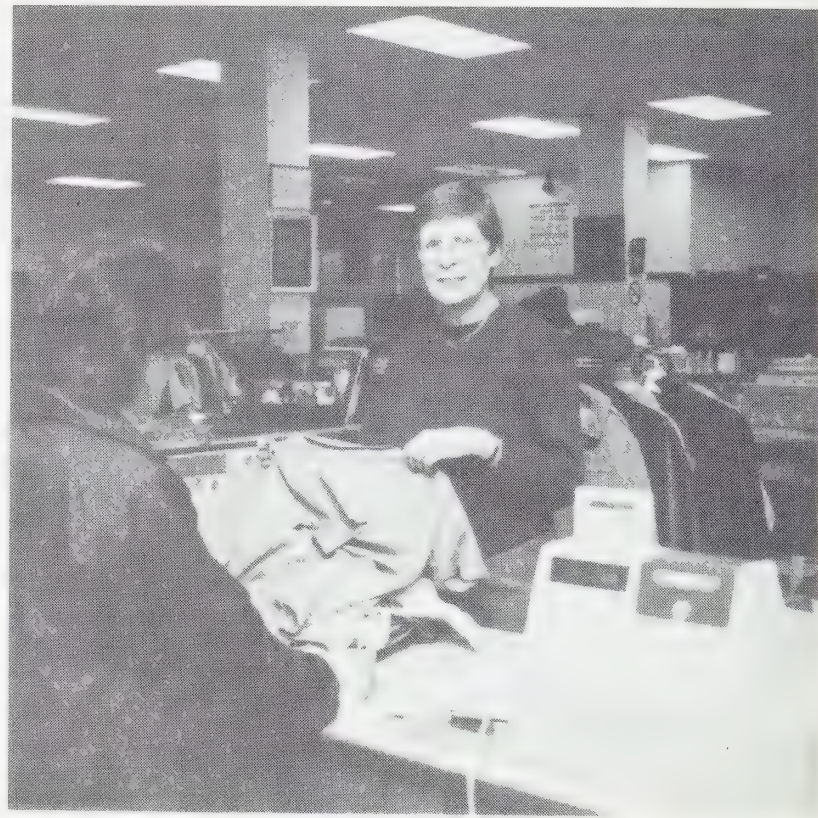
MEN'S SOCIAL

The needs of people vary — emotional distress, health problems, spiritual impoverishment and temporal needs. The Salvation Army endeavours to meet them all. Many times this is done through our Men's Social Services. A man finds himself down and out, not able to meet the demands of family and society, so he becomes a "Skid Row" person. Eventually he finds himself seeking food and shelter at the Men's Hostel. Here his basic needs are met and he is helped to find his way back.

A rehabilitation program is available to the man who wants to once again be on the road of self-support.

The stay may be overnight, a few days or even weeks, no matter, a night's sleep, good food, spiritual guidance, counselling, church services, God's love is available to all who will take advantage.

The Thrift Stores associated with the Men's Social provide work placements for many as well as an inexpensive shopping place for those who want good things but cannot afford the prices of the more elite furniture or clothing store. If, perhaps, one cannot afford the small amount asked, they receive whatever they need at no charge.



*"... There's the skid row fella who won't look at you.
They need you, they need me, they need Christ."*

THE NEW CANADIAN PROGRAM

In a report from Mrs. Major Mavis Reid, we learn that The New Canadian Program is running at capacity with a waiting list for the English as a second language classes.

A lot of time was spent in 1989 on the reunification of families from Central America. In some cases the wife and children had been separated from husband and father for several years. The joy of the moment has no bounds.

Seventy-six people have been sponsored into Canada under The Salvation Army's Master Agreement with the Canadian Government during the past year.

The work of counselling and advocacy is done as needed and in general settlement work.

Here we also find a staff member who is fluent in Spanish. This helps in a much needed area of translating and interpreting work.



"They need you, they need me, they need Christ."



GRACE HAVEN

The Salvation Army Grace Haven provides an umbrella of services focusing on pregnancy, the preparation for releasing an infant for adoption and on the early stages of parenting. All aspects of the program emphasize an holistic approach to services, the importance of mutual respect between all persons and the necessity of developing self-responsibility and independence skills.

The following services are currently provided:

- 1) Residential prenatal and postnatal programs for women needing extra support during pregnancy and the early stages of parenting, including Life Skills development, Problem Solving skills development, Primary Care support, Christian Education and recreational activities.
- 2) An Education Program, operated in co-operation with the Hamilton Board of Education, for pregnant adolescents and staffed by two full-time teachers.
- 3) A Health Promotion Clinic, staffed by a public Health Nurse, providing services on a drop-in basis to any client associated with the Grace Haven agency.
- 4) The Parenting Skills Development Program, providing parenting support to adolescents, high risk parents and parents needing extra support, living in the Community or in the Postnatal residential program. This service combines individual visitation with regular group sessions.
- 5) The Children's Corner Drop-in Resource Centre and Toy Lending Library provides a comfortable setting where parents or caregivers and children five years of age and under can share a variety of activities in an interactive learning environment and access parenting resources and information.



*" . . . The girl who's pregnant and pretends she's not.
They need you, they need me, they need Christ."*

CORRECTIONAL SERVICES

The Correctional Services Department is a busy yet little publicized area of Army service. It is, however, through this caring ministry that The Salvation Army tries to communicate God's love to those who need and want to begin again.

The officers, lay staff and volunteers serve in the provincial courts. Here they are available to speak on behalf of the accused and support those who may be appearing in court for the first time. They provide contacts with lawyers and family, work closely with police, judges and other court personnel to meet the needs of the accused.

In 1905 the Federal Government appointed a Salvation Army Officer as the first Dominion Parole Officer. Today our Officers are involved with the National Parole Services to assist with assessing community support, job and accommodation search and the supervision of clients.

The Community Resource Centers provide an alternative to imprisoning offenders by giving them the option to perform a community charitable service. From these Centers, too, the men are able to work or attend school under the Temporary Absence program.

A Victim-Witness program is working in most areas. This is a service done to aid the one who is to appear before the court as a witness and is fearful of repercussions or is insecure because he or she has been the victim of the crime. Regular visits are made to the centers and prisons. Church Services and Bible Studies are conducted, Christian Literature is distributed and the opportunity for correspondence courses is offered. Counselling services are also provided to assist the inmate with pre-release planning.

Correctional Services:

Brantford Hamilton
Guelph Kitchener

C.R.C.:

Calvert House — Hamilton
Osler Home — Dundas
Victoria House — Brantford



*“ . . . And there's the prisoner, too
They need you, they need me, they need Christ.”*



GOLDEN AGERS

A report submitted by Major James Reid informs us that "the Golden Agers" Centre closed the decade of the eighties with a registered membership of 516. It is now looking forward to celebrating its Fifth Anniversary in September of 1990.

S — Salvation Through the ministry at 28 Rebecca Street, many have found inspiration for both mind and soul. This came by way of Thursday morning Bible classes and Friday sing-a-long devotionals. Education and information is focused in the Friday Over-60 Fellowships, when a Health Nurse, Board of Education staff member or McMaster University professional may visit. The Chaplain on the other hand has been called upon to visit the Hospital or Home to offer a word of comfort or prayer.

A — Army Marching along and on the go! Yes Golden Agers want, like others, to be on the go, whether it is at their "Exercises" before each noon hour lunch; or Friday morning Tai-Chi classes; sharing in the Fun Band mini-musicals; the new Choir's cantata, or involvement with Crafts, Outings, Shuffleboard, and Billiards.

G — Golden More hot, nutritious meals were served this year than ever before. Five days a week many seniors take advantage of the GOLDEN opportunity for social interaction, benefitting at the same time from the low cost meal provided.

A — Agers Half of S.A.G.A.'s membership now fall in the Over-70 category. Just over one year ago an Over-80 Club commenced with 10 members, now the membership is 48, with the oldest being a young 92.

General Albert Osborn said, "There are two doors to every important spiritual work, the front door of opportunity and the back door of accomplished works." This past year our Golden Agers' Council President with the S.A.G.A. council members have seen to it that both doors have been put to good use.

Our thanks to The Ontario Ministry of Community and Social Services, The Hamilton-Wentworth Municipality and The Salvation Army Red Shield for their ongoing funding and support of this vital program.





SUICIDE PREVENTION

For those to whom life seems no longer worth living and who are convinced that to end it all is the only way out, the Suicide Prevention Line offers help and hope. Although this ministry is under the Family Services Department, all Salvation Army officers in the city, as well as a number of volunteers, are on duty to handle calls. They lend a listening ear, persuade the caller to make another start and offer practical guidance. On request, the telephone conversation may be followed up with a personal visit.

Liaison is maintained with other community resources such as police and hospitals for occasions when fast co-operative action is critical to save a life.

There is no way of knowing how many lives are saved through this crisis line, however, the value of this service is beyond question.

MISSING PERSONS

A list of fifteen to twenty names appear every week in the missing persons column of the Army publication "The War Cry." The person could have been born anywhere in the world and now is a missing person. — Why? — It could be a runaway, a teenager, wanting to be on his or her own, lost in the throng out there. It may be an adult running away from responsibilities or problems. It may be that someone left home and "forgot" to write.

To call on the Army for help alerts a worldwide network of officers. Many times the lost become found and the joy of the reunion knows no boundary.

*" . . . Suicides for reasons that remain unknown.
They need you, they need me, they need Christ."*

*" . . . There are people sitting by a silent phone.
They need you, they need me, they need Christ."*



WORLD SERVICES

The Salvation Army is one of the foremost missionary organizations of the world. The appeal went out once again in 1989 to our friends and supporters for funds to assist in our World Services. The funds realized from our appeal were \$100,464.00 and were earmarked for projects, by the Canadian Salvation Army, in the Third World Countries.

Some of the projects undertaken in the past have been, new schools, hospitals, food, medical supplies and many others.

These projects are assisted by CIDA (The Canadian International Development Agency) who more than match every dollar from The Salvation Army.

PLANNED GIVING

Everyone can be a benefactor to The Salvation Army through Planned Giving. There are five kinds of planned gifts: Bequests in a Will, Gift Annuities, Property, Securities, Life Insurance. Planned Giving is easy to do. Contact the Regional Public Relations Director of The Salvation Army or Area Planned Giving Director. He will assist in every way possible.

The Salvation Army
340 York Blvd., Room 200
Hamilton, Ontario
L8R 3L2

(416) 521-1660

*“ . . . There are people hurting in the world out there.
They need you, they need me, they need Christ.”*



FACT SHEET

25	students attended Grace Haven School Program	103	persons were reported to the Missing Persons Bureau
750	adults and children attended Drop-in Program	674	calls came to the Suicide Prevention line, 31 follow-up calls were done by the Family Services Officer and police
42	adults plus 13 infants were in residence at Grace Haven	1,437	young people attended Camp Selkirk
18	clients were in residence at Lawson Lodge with a total of 4,899 days' care	77	Senior Citizens reside at A. R. Goudie Home; total days' care 6,533
232	persons were enrolled in the English as a Second Language Program — total attending classes 153	14,551	meals were served at the Golden Agers' Centre; 516 members enrolled
44,477	bed nights were given at the Men's Hostel and 82,818 meals were served	3,709	visits were made by Correctional Services officers; 402 persons were placed in Salvation Army care
64	men found employment with 126 men on the Rehabilitation Program	474	persons were in Residence at Community Resource Centre; days' care 9,906
4,567	families were assisted at Christmas through the Family Services Department — 7,818 adults; 7,896 children	782	chapel services were conducted by the Men's Social Services Department
20,706	toys were distributed to children		
20,908	persons were assisted throughout the year through the Family Services		
35	women attended the Kitchener Parent-Child Resource Centre		
10,108	hours of visitation were done by League of Mercy members to 132 institutions, giving 19,497 treats, and distributed 143,360 periodicals; 2,256 persons were given specific help		



THE SALVATION ARMY
ONTARIO SOUTH
OPERATING EXPENSES 1989

INCOME

Grants, Donations, Institutional Receipts	
Earnings, Members' Contributions, etc.	\$6,773,323.00
Red Shield Appeal	<u>1,522,146.00</u>
	\$8,295,469.00

EXPENSES

Camp Selkirk	\$ 231,131.00
Christmas Assistance	327,058.00
Charles C. Lawson Lodge	320,501.00
Community Resource Centres	798,076.00
Correctional Services	232,009.00
Eventide Home	1,111,159.00
Family Services	844,317.00
Golden Agers	228,420.00
Grace Haven	363,269.00
League of Mercy	17,775.00
Men's Social Services Centres	1,454,048.00
Neighbourhood Corps	2,007,098.00
New Canadians	31,608.00
Public Relations	185,000.00
Fund Raising Costs	<u>144,000.00</u>
	\$8,295,469.00



THANK YOU!

It is impossible to give a complete story of The Salvation Army work during the past months in this report. Our mission is to introduce men and women, boys and girls to Christ.

Our sincere thanks and appreciation to:

Our officers
Lay people
Our Advisory Board members
Canvassers
Donors
Foundations
News media

and many others who have helped us accomplish our mission in the past year.

God Bless You!

"They need you, they need me, they need Christ."

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